

5 A Heland Place Braeside Victoria 3195  
Ph 03 9580 0120  
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www.solardynamics.com.au  
ABN - 437 93 741 995



## Solar Dynamics 5 Year Whole Of System Warranty

### Section 1

Solar Dynamics Pty Ltd provide a warranty period of 5 years on the operation and performance of the complete system installed, including workmanship and products.

Solar Dynamics shall be responsible only for any defect/s in the Goods supplied by Solar Dynamics Pty Ltd (except those defect/s covered by Section 2) or for faulty workmanship of Solar Dynamics Pty Ltd appearing in the work within a period of 5 years from the date of installation ("the Guarantee Period")

Solar Dynamics Pty Ltd shall not be liable for any defect/s in the Goods unless the defect/s has occurred during the Guarantee Period.

Solar Dynamics Pty Ltd shall make available or otherwise provide the Customer with the benefit of warranties and guarantees provided by the manufacturers or suppliers of the Goods and Consumer Law.

Original warranty documentation will be provided to the Customer by Solar Dynamics Pty Ltd in the Operation Manual.

Manufacturer's warranty for all third party products including PV Modules, Inverters, Batteries, and Mounting frames are warranted by the manufacturer, please refer to their warranty documents provided for specific terms and conditions.

*Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure"*

Solar Dynamics will comply with the Clean Energy Council Code of Conduct at all times.



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## Exclusions and Limitations

### Section 2

Solar Dynamics Pty Ltd will not be responsible for loss or damage to any of the Customer's property, real or personal, or for any faults or defects in the Goods due to misuse or damage caused by others, including the Customer, or if the Goods fail to operate due to any or all of the following including but without limitation

- 1.0 An event of Force Majeure
- 2.0 Atmosphere electrical discharges;
- 3.0 Flooding or water damage, unless caused by faulty components or workmanship.
- 4.0 The data supplied by the Customer was inaccurate or untrue,
- 5.0 Improper maintenance by the Customer;
- 6.0 The Customer has failed to maintain the site to ensure that there is no obstruction to the successful operation of the System,
- 7.0 Unauthorised repairs, modifications or additions by the Customer.
- 8.0 Faulty operation of Customer equipment,
- 9.0 The System fails to operate because of climate conditions beyond that which could be reasonably anticipated having regard to Site location and recorded weather patterns,
- 10.0 Network or Utility spikes in the grid.
- 11.0 Natural disaster, or
- 12.0 Any other cause beyond the control of Solar Dynamics except as required by Consumer Law and applicable rights of consumers

Subject to those conditions and warranties necessarily implied the Customer's sole and exclusive remedy for any damage whether direct, indirect, special, consequential or contingent shall, at Solar Dynamics Pty Ltd option, be limited to the following:

1.0 In the case of goods:

- a) The replacement of the goods or supply of equivalent goods
- b) The repair of goods
- c) The payment of the cost of replacing or repairing equivalent goods

2.0 In the case of services:

- a) The supply of the services again
- b) The payment of the cost of having the services supplied again

So long as Defects or failures have arisen solely from faulty equipment, materials or workmanship and the equipment has not received maltreatment, inattention or interference.

